

30 March 2020

Dear Mole Valley Residents and Businesses

Coronavirus: Supporting our Residents and Businesses

Mole Valley District Council is focused on supporting residents and businesses over the weeks to come. Thank you to everyone who is helping out, including all key workers, volunteers and partners.

We have introduced free parking for all in our car parks, until further notice, particularly to help support those who are providing essential services. Our civil enforcement officers will continue to deal with obstructions and dangerous parking, and ensure emergency access routes are kept clear.

COMMUNITY HELPLINE

phone 0300 200 1008

Mole Valley District Council is working with the voluntary sector to support Surrey County Council's Community Helpline. This is open Monday to Friday 9am to 5pm. It is there to help direct those who need support, if friends and family are unable to help, with such things as picking up shopping, prescription collections or putting residents in contact with someone who can be a telephone friend.

HEALTH INFORMATION

[nhs.uk/conditions/coronavirus-covid-19](https://www.nhs.uk/conditions/coronavirus-covid-19)

Keep up to date with NHS official guidance – see the website above for the latest information.

VOLUNTEERING

centralsurreyvoluntaryaction.co.uk/volunteer

If you are interested in volunteering to help those who need support, please get in touch with Central Surrey Voluntary Action. Alternatively, register your interest with the Community Helpline by calling 0300 200 1008.

EMERGENCY FUND

[email grants@molevalley.gov.uk](mailto:grants@molevalley.gov.uk)

Mole Valley District Council has launched an Emergency Fund to support community organisations which are delivering vital community services in the district - grants of up to £5,000 are available.

COUNCIL TAX SUPPORT

[email council.tax@molevalley.gov.uk](mailto:council.tax@molevalley.gov.uk) or call 01306 879187

The money we receive from council tax payments provides funding for services to vulnerable people. Please continue to pay council tax if you are able, to help support your neighbours, friends and family. If you are unable to make council tax payments due to changed circumstances, please get in touch.

GOVERNMENT BUSINESS SUPPORT

businesssupport.gov.uk/coronavirus-business-support

A full range of business support measures for UK businesses and employees have been announced by the government. The website above provides the latest information on the various schemes and who is eligible.

BUSINESS GRANT SCHEMES

molevalley.gov.uk/coronavirus_business_support

Mole Valley District Council is administering a number of the government schemes. We will be writing to eligible businesses shortly regarding the Business Grants - **please keep checking the web page above for further information – this is where you will be directed to an online form to enter your details.**

INVOICING MOLE VALLEY DISTRICT COUNCIL

[email purchaseorders@molevalley.gov.uk](mailto:purchaseorders@molevalley.gov.uk)

We recognise that the current situation will affect many of our suppliers and may put their financial viability, ability to retain staff and supply chain at risk. To help maintain cash flow and protect jobs, we have shortened our standard payment terms. If you supply goods or services to Mole Valley District Council please email your invoices to us.

LOCAL SERVICES AND DELIVERIES

[email leatherheadrotary@gmail.com](mailto:leatherheadrotary@gmail.com)

Many Mole Valley businesses are continuing to offer services and deliveries and the Leatherhead Rotary have compiled a list of 'COVID local services'. Please get in touch with Leatherhead Rotary for more information.

We value your support in working together.

Kind regards



Councillor Stephen Cooksey
Leader of Mole Valley District Council



Karen Brimacombe
Chief Executive of Mole Valley District Council